Al readiness checklist for health leaders

Your one-pager to guide smarter, safer, more successful Al adoption.

Before you invest in AI, ask these 5 questions:

2 Is our data ready?

Al thrives on clean, complete data.

- Are our records digitised and up to date?
- Are they representative (e.g. inclusive of all populations)?
- Are data silos limiting our visibility?



If your data is fragmented, biased, or manual, pause and address that first.

Do we have governance in place?

Al needs oversight, just like any clinical or operational tool.

- Who will review decisions made by AI?
- What's the escalation plan for uncertain outcomes?
- Are we assessing bias, safety, and explainability?



Governance isn't a burden, it's your safeguard.

Quick status scorecard

If you're unsure, pause and build foundations. If it's a clear yes, proceed thoughtfully.

| Readiness area | No | Somewhat | Yes |
|-----------------------|---------------|---------------|---------|
| Clear problem defined | \circ | \circ | \circ |
| Data is usable | \circ | \circ | \circ |
| Frontline buy-in | 0 | \circ | \circ |
| Governance planned | 0 | \circ | \circ |
| Success metrics set | $\overline{}$ | $\overline{}$ | |

What problem are we solving?

Don't start with a tool, start with a pain point.

- Are we trying to reduce admin
- Improve triage? Shorten waitlists?
- Free up clinician capacity?



Clarity on the "why" drives better choices for the "how."

3

Have we engaged the right people?

Great Al doesn't get imposed, it gets built with the people who'll use it.

- Have clinicians and admin staff been consulted early?
- Do they understand how it will help them?
- Are patients affected by this change?



People-first design = higher adoption and fewer surprises.

5

What does success look like?

Set outcome-based metrics from the start.

- Are we aiming for faster scheduling?
- Fewer missed appointments?
- Improved diagnosis accuracy or lower staff burnout?



Measuring the right thing keeps the focus on meaningful outcomes.

Want to go deeper?

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